

### **The NHS**

The efforts of the National Health Service (NHS) to improve patient safety through greater candour have been hit by the reluctance of trainee doctors to report failings because their anonymity can't be guaranteed ("Trainee doctors 'don't blow the whistle'", 19 November). There are also thousands of NHS professionals without an effective means to report concerns. And this further undermines the NHS's efforts to improve patient safety.

It is essential for all staff to be able to raise any concerns they have.

#### **Amanda Casey**

*Chair, Registration Council for Clinical Physiologists  
Lichfield, Staffordshire*

adapted from *independent.co.uk*, 2014

## Tekst 2 The NHS

---

“It is essential for all staff to be able to raise any concerns they have.”  
(laatste zin)

- 2p 2 Welke twee factoren verhinderen dit nu, volgens Amanda Casey?  
Geef antwoord in het Nederlands.

---

### Bronvermelding

*Een opsomming van de in dit examen gebruikte bronnen, zoals teksten en afbeeldingen, is te vinden in het bij dit examen behorende correctievoorschrift, dat na afloop van het examen wordt gepubliceerd.*